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ClearOrbit's Web-Based Enterprise Returns Management Solution Powered by SAP NetWeaver

October 11, 2006

ClearOrbit, a provider of real-time supply chain execution and reverse logistics solutions, announced the launch of the company's Enterprise Returns Management (ERM) solution version 4.1, which is powered by SAP NetWeaver. With ClearOrbit ERM, a web-based, end-to-end reverse logistics platform, manufacturers and distributors can now manage and recover the potentially large amount of inventory and dollars lost to inefficient returns management operations.

ClearOrbit's ERM leverages the value customers have invested in their existing **SAP** or **Oracle** ERP systems. In addition, ERM offers functionality in the five primary categories of return service required for a complete returns management operation, including a gate keeping feature that allows a company to know what's being returned before it arrives; a material routing feature that allows administration of the method and means of the return; a receipt and disposition functionality that allows a company to systemically capture the returned items and determine the disposition that extracts the maximum value from that asset; and a customer credit feature that allows a company to automatically reconcile and issue credit to the original customer or perform a warranty exchange.